

# GREEN DEAL GOVERNANCE OVERVIEW

This document outlines the overall Green Deal governance structure administered by the Green Deal Oversight and Registration Body (GD ORB).

## Green Deal Oversight and Registration Body

The GD ORB is responsible for managing the Green Deal Arrangements Agreement (GDAA), Code of Practice, Assessor Specifications and other scheme documents. The GD ORB also manages the stakeholder fora to facilitate effective communication between the Department of Energy and Climate Change (DECC), GD ORB and the industry.

## Green Deal Stakeholder Fora

Stakeholder input is key to evolving the Green Deal and its ongoing success, therefore the GD ORB and DECC have put careful thought into the appropriate structure for stakeholder engagement.

The stakeholder fora has been placed at the heart of the governance structure in order to enable the industry representatives to provide feedback on the scheme progress in the marketplace and invoke critical change where necessary. In addition, the consultative stakeholder engagement helps to identify and assess the impact of potential changes to the Green Deal scheme documents.

The overview of the Green Deal stakeholder fora is provided in Figure 1 below.

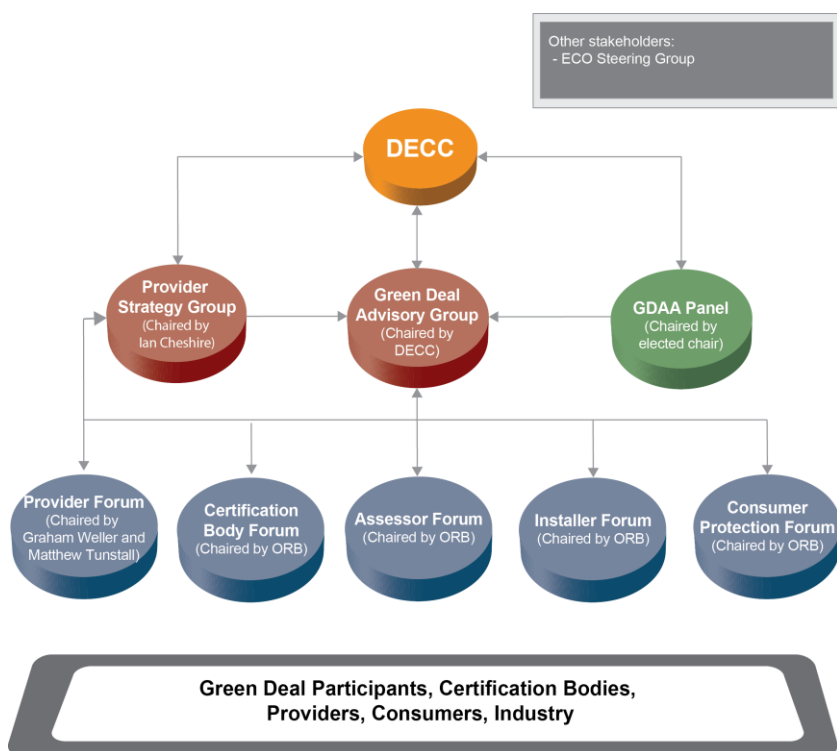


Figure 1: Green Deal Stakeholder Fora

- **Green Deal Advisory Group**

The Green Deal Advisory Group (GDAG) is an over-arching group, established to consider key strategic themes and issues affecting the Green Deal. The GDAG brings together a broad range of key stakeholders including representatives from DECC, Scottish and Welsh Government, energy suppliers, the Green Deal finance companies and the Green Deal stakeholder fora. The GDAG members discuss cross-cutting issues affecting the Green Deal and make recommendations to DECC in relation to the Green Deal regulatory framework. More information can be found at <http://gdorb.decc.gov.uk/fora/green-deal-advisory-group> .

- **Green Deal Provider Strategy Group**

The Green Deal Provider Strategy Group provides an opportunity for Providers, key industry participants and DECC to discuss important strategic issues affecting the Green Deal. The Group is charged with producing recommendations for strategic policy changes to the Green Deal framework and supporting the development of the broader energy efficiency retrofit market. More information can be found at <http://gdorb.decc.gov.uk/fora/provider-strategy-group>.

- **GDAA Panel**

The Green Deal Arrangements Agreement (GDAA) is the multi-party agreement between electricity Suppliers and Green Deal Providers. It sets out the governance for payment collection and remittance of Green Deal charges. GDAA is overseen by an elected Panel comprising of three Provider members, three Supplier members and one DECC representative. More information can be found at <http://gdorb.decc.gov.uk/gdaa>.

- **Green Deal Provider Forum**

The Green Deal Provider Forum is a forum where Provider representatives discuss any operational issues affecting the Provider industry. The Provider Forum is tasked with identifying and raising operational risks and concerns emanating from the day-to-day functions of a Provider, identifying potential solutions, and producing recommendations to DECC (either directly or via the Green Deal Provider Strategy Group or Green Deal Advisory Group). The Forum also considers the general workings of the Green Deal, issues identified by consumers or supply chain parties, and opportunities for raising the profile of the Green Deal. More information can be found at <http://gdorb.decc.gov.uk/fora/provider-forum>.

- **Green Deal Consumer Protection Forum**

The Green Deal Consumer Protection Forum is a two-way conduit between the GD ORB, DECC and the regulatory authorities that are directly responsible for providing consumer protection and redress under the Green Deal or other bodies that are advocating consumer protection within their wider remit. The Forum is responsible for identifying, raising and discussing consumer protection related issues received as feedback from the marketplace or as identified by the Forum participants. It also recommends improvements and changes to the Green Deal policy and/ or scheme documents. More information can be found at <http://gdorb.decc.gov.uk/fora/consumer-protection-forum>.

- **Green Deal Installer Forum**

The Green Deal Installer Forum is a two-way conduit between the GD ORB, DECC and the Installer supply chain to advise on adherence to and issues with the Code of Practice, PAS2030 requirements and, where applicable, MCS certification. It consists of representatives from the installer market and the supply chain, key trade bodies, the GD ORB, the Green Deal Certification Body Forum and DECC. More information can be found at <http://gdorb.decc.gov.uk/fora/installer-forum>.

- **Green Deal Assessor Forum**

The Green Deal Assessor Forum is a two-way conduit between the GD ORB, DECC and the Assessor supply chain to advise on adherence to and issues with the Code of Practice and the Assessor Services Specification. It consists of representatives from the assessor market and the supply chain, training organisations, key trade bodies, the ORB, the Green Deal Certification Body Forum and DECC. More information can be found at <http://gdorb.decc.gov.uk/fora/assessor-forum>.

- **Green Deal Certification Body Forum**

The Green Deal Certification Bodies Forum provides a useful opportunity for discussion between the Certification Bodies, the GD ORB, DECC and United Kingdom Accreditation Service (UKAS) on certification related issues. It allows the Certification Bodies to discuss best practices, leading to a more consistent application of the standards, and also allows them to recommend improvements. More information can be found at <http://gdorb.decc.gov.uk/fora/certification-body-forum>.

## Getting involved in the Green Deal Fora

Any authorised Green Deal participant can raise feedback to be discussed at the Green Deal Fora meetings via contacting the industry representatives (list of participants is published on the GD ORB website) or the GD ORB directly at [GDORBhelpdesk@gemserv.com](mailto:GDORBhelpdesk@gemserv.com).

The membership of each Forum is listed in the Forum's Terms of Reference document. While the membership is limited to 20-30 participants, any Green Deal Participant or stakeholder wishing to join the Forum should express interest to the GD ORB.

## Change Management Process

The GD ORB's role is to act as the Green Deal scheme's delegated design authority, acting on behalf of DECC to ensure the governance documents remain fit for purpose.

The consultative fora described above help to identify and assess the impact of potential changes to the governance documents and provides recommendations to DECC so that the industry feedback can be considered in the policy decision making process.

There is a separate change management process governing the Green Deal Arrangements Agreement. More information is available at <http://gdorb.decc.gov.uk/gdaa>.